

To Whom it May Concern,

09/17/2010

Xpert Property Management came into my family's lives in 2008 when my Mother was dying of cancer. We had 4 days to put our house up for rent and move everything out of state to be with her while she passed on. Xpert came in, did all the paperwork and took care of everything we couldn't get to in 3 days.

We had never used a property management company and didn't know what to expect. Xpert has been a joy to work with. When a repair needs to be done, the price is always reasonable and actually below what I imagine it's going to cost. Sue is an excellent communicator. I never feel like I am "lost in space" because I live out of state and cannot be "hands on". She always sends an email with updates and returns my questions in a very timely manner.

We feel very comfortable leaving our property in the care of Xpert Property Management and look forward to a long business relationship.

Sincerely,

JJ Lynch